

## 5.2 Fault analysis

## 5.2.2 Fault message list

Table 5-11 Fault message list

| Fault message | Fault   | Cause   | Removing the fault  |
|---------------|---|---|---|
| F-04          | Incorrect setpoint value conversion               | <ul style="list-style-type: none"> <li>A/D converter faulted (setpoint channel)</li> </ul>  | <ul style="list-style-type: none"> <li>If this is repeated, replace the control board</li> </ul>  |
| F-07          | Data save on the FEPRM was unsuccessful           | <ul style="list-style-type: none"> <li>If the fault message is repeated, while a data save is being made, then the FEPRM is defective.</li> <li>If the fault message occurs immediately after powering-up the drive converter, then the drive converter was previously powered-down during a data save operation. This means that the last parameter changes are not saved. A new data save operation must be initiated.</li> </ul>   | <ol style="list-style-type: none"> <li>Re-start data save via P52=1</li> <li>If fault F-07 occurs again, replace the control board</li> </ol>   |
| F-08          | Irretrievable data loss                           | <ul style="list-style-type: none"> <li>Defective FEPRM</li> </ul>   | <ul style="list-style-type: none"> <li>Replace the control board</li> </ul>   |
| F-09          | Fault, encoder system 1 (motor encoder)           | <ul style="list-style-type: none"> <li>Motor encoder not connected or defective</li> <li>Motor encoder cable defective</li> <li>Measuring circuit 1 (speed actual value sensing) defective, not correctly inserted or incorrectly equipped (P-150).</li> </ul> <p>The fault message can be suppressed via P-090 bit 1 from FW 2.00 onwards.</p>   | <ul style="list-style-type: none"> <li>Check the encoder cable/shielding, or</li> <li>Replace the motor encoder, or</li> <li>Replace the control board</li> </ul>   |
| F-10          | Fault equipping parameterization encoder system 2 | <ul style="list-style-type: none"> <li>Positioning with spindle encoder selected (P141=1, P143=1), incorrect module version FW 1/2</li> <li>Positioning with spindle encoder selected (P141=1, P143=1), there is no spindle encoder at X432 FW 3.00</li> <li>Positioning with spindle encoder (P141=1, P143=1) and output of squarewave-converted motor encoder signals X432 selected (P033&lt;&gt;0) FW 3.00</li> <li>Output of squarewave-converted motor encoder signals at X432 selected (P033&lt;&gt;0), there is a spindle encoder at X432 FW 3.00</li> </ul> | <ul style="list-style-type: none"> <li>Correctly adapt P33 (refer to the Start-up Guide, Section 3.3.4)</li> <li>Replace with the correct control board version</li> <li>Connect the spindle encoder</li> </ul> |

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|---------------|--|--|--|
| <b>F-11</b>   | Speed controller is at its limit, speed actual value missing | <ul style="list-style-type: none"> <li>• Motor overloaded</li> <li>• DC link busbars not connected</li> <li>• DC link fuse defective</li> <li>• Defective transistor in the power module</li> <li>• Motor encoder not connected</li> <li>• Defective motor encoder cable</li> <li>• Defective motor encoder</li> <li>• Motor ground not connected</li> <li>• Motor encoder cable shield not connected</li> <li>• Motor not connected or phase missing</li> <li>• Motor stalled</li> <li>• Measuring circuit 1 (speed actual value sensing) defective or not correctly connected</li> </ul> <p>(The delay time can be set via P-248.)</p> | <ul style="list-style-type: none"> <li>• Avoid motor overload (P004&lt;100%)</li> <li>• Tighten the DC link busbars</li> <li>• Replace the power module</li> <li>• Connect the motor encoder</li> <li>• Replace the motor encoder</li> <li>• Check the PE/motor connection</li> <li>• Ground the shield or replace the encoder cable</li> <li>• Correctly connect the motor phases</li> <li>• Release the motor (mech. blockage)</li> <li>• Contactor between the motor and drive converter must be closed</li> <li>• Replace the control board</li> </ul> |
| <b>F-14</b>   | Motor overtemperature  | <ul style="list-style-type: none"> <li>• Motor overloaded</li> <li>• Motor current too high, e. g. due to incorrect motor data (P-096)</li> <li>• Defective temperature sensor (motor)</li> <li>• Defective motor fan</li> <li>• Measuring circuit 1 (speed actual value – motor) defective</li> <li>• Winding short, motor</li> </ul>   | <ul style="list-style-type: none"> <li>• Reduce the motor load</li> <li>• Correct the motor data</li> <li>• Changeover to the 2nd temperature sensor</li> <li>• Connect the fan</li> <li>• Replace the control board or motor encoder</li> <li>• Replace the motor</li> </ul>  |
| <b>F-15</b>   | Drive converter overtemperature                              | <ul style="list-style-type: none"> <li>• Drive converter overloaded (incorrect motor/drive converter assignment, incorrect load duty cycle)</li> <li>• Ambient temperature too high</li> <li>• Fan failed</li> <li>• Inverter clock cycle frequency greater than 3.2 kHz</li> <li>• Temperature sensor defective</li> </ul> <p>Acknowledgement: Only after cooling-down below 50°C ± 15K, by powering-down and powering-up again.</p>  | <ul style="list-style-type: none"> <li>• Correct the motor/drive converter assignment (P95/96). Reduce the <math>M_d</math> limit (P39)</li> <li>• Power module too small</li> <li>• Replace power module</li> <li>• Reduce clock cycle frequency</li> </ul>   |
| <b>F-16</b>   | Illegal power module code                                    | <ul style="list-style-type: none"> <li>• Incorrect code number 3 selected in P-095 (for power modules without automatic recognition)</li> <li>• Incorrect code number selected in P-095 (for power modules with automatic recognition) from FW 3.00</li> </ul>   | <ul style="list-style-type: none"> <li>• Load the correct code number</li> </ul>   |
| <b>F-17</b>   | $I_0$ motor > $I_{rated}$ power module                       | <ul style="list-style-type: none"> <li>• Incorrect motor/drive converter assignment</li> </ul>   | <ul style="list-style-type: none"> <li>• Correctly set <math>I_0</math> motor, or</li> <li>• Use a larger power module</li> </ul>  |

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| <b>F-18</b>   | Fault, encoder system 2 (spindle encoder)   | <ul style="list-style-type: none"> <li>Spindle encoder not connected or defective FW 3.00</li> <li>Defective spindle encoder cable FW 3.00</li> <li>Measuring circuit 2 defective FW 3.00</li> </ul> <p>The fault message can be suppressed via P-090 bit 5.</p>  | <ul style="list-style-type: none"> <li>Connect or replace the spindle encoder</li> <li>Check the connecting cable, encoder/drive converter</li> <li>Replace the control board</li> </ul>   |
| <b>F-19</b>   | Temperature sensor <ul style="list-style-type: none"> <li>Interrupted</li> <li>Short-circuit</li> </ul> | <ul style="list-style-type: none"> <li>Temperature sensor defective (PTC thermistor at 20°C <math>\approx</math> 600 <math>\Omega</math>, if required, use the 2nd PTC thermistor of the motor)</li> <li>Sensor connection interrupted</li> <li>Measuring circuit 1 defective</li> </ul> <p>Acknowledgement: Only by powering-down and powering-up.</p> | <ul style="list-style-type: none"> <li>Replace the temperature sensor</li> <li>Re-establish the connection between the temperature sensor and motor/drive converter</li> <li>Replace the control board</li> </ul>                            |
| <b>F-61</b>   | Max. motor frequency exceeded   | <ul style="list-style-type: none"> <li>Incorrectly entered encoder pulse number (P-098) FW 2.00</li> <li>Master/slave have no force-locked connection</li> </ul>  | <ul style="list-style-type: none"> <li>Correctly enter the encoder pulse number (P98)</li> <li>Re-establish the mechanical force-locked connection (slave drive)</li> </ul>  |
| <b>F-79</b>   | Division interrupt (message can be suppressed by setting P-053, bit 11)                                 | <ul style="list-style-type: none"> <li>Incorrect motor data in P-159 to P-176 or P-219 to P-236</li> <li>Field weakening &gt; 1:16</li> </ul>   | <ul style="list-style-type: none"> <li>Correctly set the motor data</li> <li>Field weakening &lt; 1:16</li> </ul>  |
| <b>FP-01</b>  | Setpoint > encoder pulse number   | <ul style="list-style-type: none"> <li>Setpoint input too high (P-121 to P-125, P-131). External position reference value</li> </ul>  | <ul style="list-style-type: none"> <li>Setpoint input must be set lower (max P131)</li> </ul>  |
| <b>FP-02</b>  | Zero mark monitoring has responded  | <ul style="list-style-type: none"> <li>Zero mark signal from the encoder or BERO interrupted</li> <li>Incorrect parameterization (P-131)</li> </ul>   | <ul style="list-style-type: none"> <li>Set the Bero clearance lower or replace the BERO</li> <li>Replace the cabling</li> <li>Replace the encoder</li> <li>Parameter setting in P131 greater than the pulse number per revolution</li> </ul> |
| <b>FP-03</b>  | Zero mark shift > encoder pulse number  | <ul style="list-style-type: none"> <li>Value in P-130 &gt; than the pulse number in P-131</li> </ul>  | <ul style="list-style-type: none"> <li>The entry in P-130 must be set lower than the value in P-131</li> </ul>   |

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| <b>FP-04</b>  | No valid zero mark      | There is no valid zero mark when setting P-129 to 1, e. g.: <ul style="list-style-type: none"> <li>• After power-up</li> <li>• After the gearbox stage change</li> </ul> | <ul style="list-style-type: none"> <li>• Rotate the spindle at least through one revolution (rotate through 360<sup>0</sup> and again set P129 to 1). Check the zero mark if the fault is still present.</li> <li>• If a BERO is being used, adjust the clearance, check the cabling or replace the Bero.</li> <li>• For spindle/motor encoder, check the cabling or replace the encoder.</li> </ul> |
| <b>F-60</b>   | Power offset adjustment | <ul style="list-style-type: none"> <li>• Pulse and/or controller enable missing</li> </ul>   | <ul style="list-style-type: none"> <li>• Enable the pulses and controller. Only then can the adjustment be started (to FW 2.40)</li> </ul>   |

**Faults**

After

**• Power ON**

Operating display inactive

- minimum two phases missing (NE/monitoring module)
- at least two input fuses have failed (NE/monitoring module)
- electronics power supply in the NE/monitoring module defective
- equipment bus connection (ribbon cable), MSD module ↔ NE/monitoring module not inserted or defective
- defective control board
- defective EPROM/FEPRM
- no valid firmware loaded, display:  
“\_ \_ \_ \_ \_” or ERROR

**• Controller enable (without fault message)**Motor rotates, max. 30 RPM at  $n_{\text{set}} > 30$  RPM or the motor oscillates (oscillation not selected) at  $n_{\text{set}} < 30$  RPM

- incorrect motor rotating field, as feeder cables interchanged (interchange 2 phase connections).
- excessively high motor encoder pulse number entered

Motor remains stationary for a speed setpoint which is not equal to zero

- oscillation function is selected (P-154, P-155=0)
- terminal 81 not selected
- function number 16 (setpoint enable) programmed but not selected

Motor briefly moves

- defective power module

Motor accelerates to a high speed

- pulse number too low

**• Positioning on**

The drive rotates with the search speed but does not position

- pulse number between two zero marks too high

